

Founded in 1974, SERV Centers of New Jersey is the cornerstone of the organization that has since grown to become **SERV Behavioral Health System**. A private, not-for-profit behavioral healthcare organization, SERV focuses on serving adults and children who are working to recover from and cope with serious mental illness or developmental disability.

Every person can make a valuable contribution to the community. That is why SERV integrates housing and supportive services to address the needs of the whole person and does not treat just an illness.

It is our goal to assist the people who come into our care to live and work successfully in their communities as they gradually build a more independent and meaningful life outside the walls of an institution.

## Why SERV/Mercer?

- 88% of SERV/Mercer Group Home and Apartment residents rated the overall quality of their care and service from “Good” to “Excellent”
- 87% of Mercer respondents said they would recommend SERV/Mercer to others.
- 87% of Mercer respondents reported improvement since participating in treatment at SERV/Mercer. 46% reported being “a great deal better”
- 91% of Mercer respondents reported the helpfulness of staff as “Good”, “Very Good” or “Excellent”.
- 92% of Mercer respondents rated the attractiveness and cleanliness of the SERV residences as “Good”, “Very Good” or “Excellent”.

**SERV** Behavioral Health System, Inc.  
*Building Strength through Community*

SERV Behavioral Health System maintains special needs programs throughout New Jersey. For information about other SERV programs and services contact our Administrative Office at 380 Scotch Road, West Trenton, NJ 08628. Phone: 609-406-0100 Fax: 609-406-0307  
[www.servbhs.org](http://www.servbhs.org)

Or Call: 1-800-987-SERV (7378)

# SERV/ Mercer

Programs for Adults Working to Recover  
from and Cope with Mental Illness



Mercer County Programs

**SERV** Centers of New Jersey  
Mercer County Office located at:

532 West State Street  
Trenton, NJ 08618  
Phone: 609-394-0212  
Fax: 609-394-0355  
1-800-987-SERV (7378)

[www.servbhs.org](http://www.servbhs.org)



SERV's Mercer County office is situated just off Route 1 in downtown historic Trenton. Dispersed throughout the county, the programs integrate local resources into daily living and form a positive network of opportunity and support for each of consumer.

### STEP-BY-STEP: COMMUNITY RE-INTEGRATION\*

#### GROUP HOMES (2 HOMES /CAPACITY 10)

The first steps toward independence, these 24-hour supervised residences provide a home for adults who are working to cope with a serious mental illness. Group homes are useful to those just coming out of hospital or those who have been unsuccessful living in less structured settings. Residents are referred through the state hospital system.

#### MICA GROUP HOMES

##### (2 HOMES/CAPACITY 5 FEMALE & 9 MALE)

A 24 -hour supervised residence where consumers who are dually diagnosed with a mental illness and chemical addiction can strive to gain their independence through a 3-tiered level system.

#### SUPERVISED APARTMENTS

##### (3 SETTINGS/CAPACITY 75)

These A and B Level apartments offer 14 hour a day staff supervision for those who need limited personal supervision. Often these adults attend day programs and may benefit from daily visits with residential staff to improve adult daily living skills and medication education/supervision.

#### INTENSIVE APARTMENT SETTING

##### (1 SETTING/CAPACITY 8)

SERV is now offering a new 24 hour intensive apartment-based residential program for clients being discharged from the state hospital. This transitional program provides a combination of group home and apartment services. After 6-9 months, clients may move to a supervised apartment receiving 14 hours of daily supervision.

#### ADULT THERAPEUTIC FOSTER CARE

Consumers who need a less structured facility, but still need guidance and support can live with a family. Trained providers teach and monitor clients with everyday needs while helping them clients maintain their autonomy.

#### SERV Day Treatment Program

Operating from 9am to 3:30pm each weekday, this individualized and goal-directed programming is designed to provide a stabilizing foundation while increasing each individual's level of independent functioning. Enrollment is limited to 35 and applicants should be Medicaid eligible.

## Access/Eligibility

#### REFERRAL PROCESS – CALL 1-800-987-SERV (7378)

Referrals for most of our residential placements are made through the state hospital system, however, some community referrals can be accommodated. Placement in our programs is dependent upon the consumer's appropriateness for the program and availability at that time.

#### COST OF CARE

SERV offers consumers a sliding scale fee to accommodate their finances. We also assist those who may be eligible to access additional financial assistance. Those who choose to enter SERV residential programs commit both to their treatment and to paying a portion of the cost of care. The exact amount is determined based upon their income.

#### QUALIFIED STAFF

Staff works closely with each individual to assist and encourage them through recovery and toward independence. The staff to consumer ratio in SERV/Mercer is almost 1:2 in group homes and 1:5 in apartments. All direct care staff have a bachelor's degree or at least 4 years of relevant experience.

#### TREATMENT PLANNING & SERVICE COORDINATION

We work with many other service organizations, psychiatrists and primary care physicians to enhance the link between community resources and each SERV consumer. Our client-centered approach includes acquiring supportive services for the whole family unit when necessary.

\*Participants in these SERV/Mercer programs are at least 18 years of age, live within our service area and have a primary psychiatric diagnosis.